

Communication Yearbook 22: Volume 22



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Communication Yearbook 22 contains in-depth literature reviews focused on an important topic in specialized areas as well as syntheses that describe scholarship in other domains. Each chapter addresses an aspect of one of the most pressing issues currently facing individuals: how to communicate with people from different backgrounds or cultures. The first two chapters examine the ways sex differences and cross-cultural differences affect communication behavior. The following three chapters focus on harmful speech, the effects of pornography on criminal sexual offenders and personalization of conflict. Further chapters focus on argumentation, organizational settings and government/media relations as well as styles of customer service, communication within families with aging parents and intercultural friendship.

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