Hospitality Security: Managing Security in Today's Hotel, Lodging, Entertainment, and Tourism Environment

Darrell Clifton

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A security director must have knowledge of criminal and civil law, risk and personnel management, budgeting and finance, and a host of other areas in order to be effective. **Hospitality Security: Managing Security in Today's Hotel, Lodging, Entertainment, and Tourism Environment** provides experience-based, proven methods for preventing and resolving the challenges faced by today's hospitality practitioner.

Designed for both novice security professionals and industry veterans in need of a reference, the book covers:

- Risk assessment, where threats and vulnerabilities are calculated with probabilities to determine risk
- The security plan, where you decide how to apply various layers of control to mitigate the risks
- Budgeting: the amount of money available to implement the plan determines the next step
- Policies: how to document policies into a security manual, training manual, emergency procedures manual, and incident action plan
- Staffing: scheduling, wages, deployment, and contract security
- Training, including specialized topics such as use of force and bike patrol
- Physical security and patrol procedures
- Alarm and camera systems and various software programs
- Emergency procedures and response
- Investigations, interviews, and crime analysis
- Executive skills: learning from proven leadership styles

Ideal for novices and veterans alike, this accessible, reader-friendly primer enables security directors to evaluate what risks are inherent to hospitality environments, analyze those risks through threat and vulnerability assessments, and develop methods to mitigate or eliminate them—all the while keeping customers and personnel safe and improving the bottom line.

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